



Questionnaire

We are confident in what we do but is it enough? Are our prices justified? Were our staff knowledgeable and helpful? Let us know and please be as candid as you wish. Simply tick over the yes or no or fill in the areas below and return in the stamped addressed envelope.

Grooms Name : JAMES BECKS Wedding Date 20.06.08

Did our showroom portray our image such as our website : (yes) (no) N/A

Did you find our sales team : Presentable (yes) (no)
Knowledgeable (yes) (no)
Helpful (yes) (no) Marks out of 10 - (7)

Upon subsequent visits was the service : As good (yes) (no)
Better (yes) (no)
Worse (yes) (no) Marks out of 10 - (7)

Comments : All of our communication was done over the phone. Service was generally good.

Did you find the products on offer: The same as other companies (yes) (no)
Better / worse than others (better) (same) (worse)
Displayed Well (yes) (no)
Mark out of 10 - (___)

Showroom Layout : Comfortable (yes) (no)
Never visited Too small (yes) (no)
Clean & Tidy (yes) (no) Mark out of 10 - (___)

You decided to use our services because of : Level of our service Tick any box (___)
Product Choice
Location

Other Reasons: _____

General Comments : _____

WOULD YOU RECOMMEND US TO OTHERS : YES () NO ()

Thank you very much. Your comments will be noted.

Steve Bishop

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